



How to retrieve your PECOS/NPI login

Follow the simple instructions given below:

- You can visit – PECOS official website at <https://pecos.cms.hhs.gov/pecos/login.do#headingLv1>

Medicare Enrollment
for Providers and Suppliers

Welcome to the Medicare Provider Enrollment, Chain, and Ownership System (PECOS)

(*) Red asterisk indicates a required field.

PECOS supports the Medicare Provider and Supplier enrollment process by allowing registered users to securely and electronically submit and manage Medicare enrollment information.

New to PECOS? View our [videos](#) at the bottom of this page.

USER LOGIN

Please use your I&A (Identity & Access Management System) user ID and password to log in.

* User ID

* Password

LOG IN >>

[Forgot Password?](#)

[Forgot User ID?](#)

[Manage/Update User Profile](#)

BECOME A REGISTERED USER

You may register for a user account if you are: an Individual Practitioner, Authorized or Delegated Official for a Provider or Supplier Organization, or an individual who works on behalf of Providers or Suppliers.

[Register for a user account](#)

Questions? [Learn more about registering for an account](#)

Note: If you are a Medical Provider or Supplier, you must register for an NPI before enrolling with Medicare.

Helpful Links

[Application Status](#) - Self Service Kiosk to view the status of an application submitted within the last 90 days.

[Pay Application Fee](#) - Pay your application fee online.

Click on Forgot User ID

- You will be directed to nppes.cms.gov – IAWeb

Terms and Conditions

You are accessing a U.S. Government information system, which includes: (1) this computer, (2) this computer network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. This information system is provided for U.S. Government-authorized use only.

Unauthorized or improper use of this system may result in disciplinary action, as well as civil and criminal penalties.

By using this information system, you understand and consent to the following:

- You have no reasonable expectation of privacy regarding any communication or data transiting or stored on this information system.
- At any time, and for any lawful Government purpose, the Government may monitor, intercept, and search and seize any communication or data transiting or stored on this information system.
- Any communication or data transiting or stored on this information system may be disclosed or used for any lawful Government purpose.
- Our system uses Cookies for security purposes to ensure that unauthorized users cannot bypass our Multi-Factor Authentication. The cookies are not storing personally identifiable information about our users. For increased security to your account, please make sure Cookies are enabled in your browser.

To continue, you must accept the terms and conditions. If you decline, you will not be able to continue.

Accept **Decline**

Click on Accept

- You will see the below interface for Identity & Access Management System page

Sign In

* indicates required field(s)

* **User ID:**

* **Password:**

Sign In

[? Forgot Password](#)

[? Retrieve Forgotten User ID](#)

[? Enter your PIN](#)

One account to access multiple systems

Create one account with the Identity & Access Management System to manage access to NPPES, PECOS, and EHR incentive programs, manage staff, and authorize others to access your information. **Create Account Now**

PECOS

Use this system to register for Medicare or update your current enrollment information.

EHR

Register to receive EHR incentive payments for eligible professionals and hospitals that adopt, implement and upgrade or demonstrate meaningful use

Click on Retrieve Forgotten User ID

- When you click on Retrieve Forgotten User ID, it will take you to another page where it will ask you to either enter your email address that you had used while registering for NPI or go with entering User Information

CMS Centers for Medicare & Medicaid Services
CENTERS FOR MEDICARE & MEDICAID SERVICES

Identity & Access Management System [Help](#)

Retrieve Forgotten User ID - Information [« Back to Previous Page](#)

Note: You have two options for retrieving your User ID.

1. To have your User ID e-mailed to you, enter an e-mail address associated with your account.
2. To have your User ID immediately displayed to you, enter the User Information associated with your account.

If you choose to receive your User ID by e-mail and do not receive the e-mail within 24 hours, please return to this page and enter the User Information associated with your account.

You can enter email if you recall while registering for NPI

E-mail Information **OR** **User Information**

*** E-mail Address:**

Continue

*** Social Security Number (Enter Last 4 Digits):**

*** Date of Birth:**
Ex: (MM/DD/YYYY)

*** First Name:**

Last Name:

*** Personal Phone Number:**

*** Home ZIP/ Postal Code:**

Continue

Or proceed by entering User Information

- Click on Continue
- And you will be provided with your PECOS/NPI username on the next page/screen or you may receive an email notification with your username

- After the **username** is successfully obtained
- ❖ Go back to **I & A Management System** at <https://nppes.cms.hhs.gov/IAWeb/login.do>

CMS Centers for Medicare & Medicaid Services

Identity & Access Management System [Help](#)

Authorized users are able to sign in to the Identity & Access Management System. If you are a new user you must first [register](#).

Sign In

* indicates required field(s)

* **User ID:**

* **Password:**

Sign In

[Forgot Password](#)

[Retrieve Forgotten User ID](#)

[Enter your PIN](#)

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EHR
 INCENTIVE PROGRAM
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- ❖ Enter your **User ID** that you had obtained

CMS Centers for Medicare & Medicaid Services

Identity & Access Management System [Help](#)

[Back to Previous Page](#)

Reset Forgotten Password - User ID

* indicates required field(s)

* **User ID:**

[Retrieve Forgotten User ID](#)

Continue

- ❖ Click on Continue & reset your password to Generic that you can share it with us
- ✓ You have done an amazing job retrieving your PECOS/NPI username & resetting your password
- Please share your username & password with us ASAP to get started

How to delete the Multi-Factor Authentication (MFA/2FA)

Follow these simple steps/instructions to delete your MFA:

→ Go on to website: <https://pecos.cms.hhs.gov/pecos/login.do#headingLv1>

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Click on Manage/Update User Profile

→ You will be directed to nppes.cms.gov – IAWeb
<https://nppes.cms.hhs.gov/IAWeb/warning.do>

The screenshot shows the 'Identity & Access Management System' page with a 'Terms and Conditions' section highlighted in red. The text explains that users are accessing a U.S. Government information system and lists several conditions of use. At the bottom, there are 'Accept' and 'Decline' buttons. A red box highlights the 'Accept' button with the text 'Click on Accept' and a red arrow pointing to it.

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- At any time, and for any lawful Government purpose, the Government may monitor, intercept, and search and seize any communication or data transiting or stored on this information system.
- Any communication or data transiting or stored on this information system may be disclosed or used for any lawful Government purpose.
- Our system uses Cookies for security purposes to ensure that unauthorized users cannot bypass our Multi-Factor Authentication. The cookies are not storing personally identifiable information about our users. For increased security to your account, please make sure Cookies are enabled in your browser.

To continue, you must accept the terms and conditions. If you decline, you will not be able to continue.

Accept **Decline**

Click on Accept

→ You will then be directed to I & A Management System page where you login using the same PECOS/NPI credentials

The screenshot shows the 'Identity & Access Management System' page with a 'Sign In' section. It includes fields for 'User ID' and 'Password', a 'Sign In' button, and links for 'Forgot Password', 'Retrieve Forgotten User ID', and 'Enter your PIN'. To the right, there is a 'One account to access multiple systems' section with a 'Create Account Now' button. Below that, there are logos for 'PECOS' and 'EHR Incentive Program' with descriptive text. A red box highlights the 'Sign In' button with the text 'Log-in using same PECOS/NPI credentials' and a red arrow pointing to it.

Sign In

* indicates required field(s)

* **User ID:**

* **Password:**

Sign In

[? Forgot Password](#)

[? Retrieve Forgotten User ID](#)

[? Enter your PIN](#)

One account to access multiple systems

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Log-in using same PECOS/NPI credentials

- ➔ Request verification code if you see Multi-Factor Authentication (MFA) setup either to your phone number or email address

The screenshot shows the 'Multi-Factor Authentication (MFA) - Method' page. At the top, the CMS logo and 'Centers for Medicare & Medicaid Services' are visible, along with the user's login status: 'Logged in as [redacted] Sign Out' and 'Last Logged on 05/18/2023 12:53PM'. The page title is 'Identity & Access Management System' with a 'Help' link. The main heading is 'Multi-Factor Authentication (MFA) - Method'. A note states '* indicates required field(s)'. The content area includes a message: 'We would like to send you a code to verify your identity.' Below this is a selection box for '* Select where you wish to receive your verification code:'. The 'Primary Authentication Method: E-mail Address: [redacted]' option is selected. A red box highlights the text 'Request verification code to your phone number or email' with a red arrow pointing to the 'Send Verification Code' button. A 'Cancel' link is also present.

- ➔ You may receive the verification code either to your phone number or email. Please check in to "Private Device" & enter the verification code to proceed

The screenshot shows the 'Multi-Factor Authentication (MFA) - Verification' page. At the top, the CMS logo and 'Centers for Medicare & Medicaid Services' are visible, along with the user's login status: 'Logged in as [redacted] Sign Out' and 'Last Logged on 05/18/2023 12:53PM'. The page title is 'Identity & Access Management System' with a 'Help' link. The main heading is 'Multi-Factor Authentication (MFA) - Verification'. A red error message box states: 'The code you entered does not match our records. You have 3 attempts to verify the code sent to you. Please enter the code again or select to have a new code sent.' Below this is a message: 'The verification code has been resent.' A note states '* indicates required field(s)'. The content area includes a message: 'Your Verification Code will be sent to:'. Below this is a selection box for '* Select where you wish to receive your verification code:'. The 'Primary Authentication Method: E-mail Address: [redacted]' option is selected. Below this is a question: '* Are you logging in to the system on a Public or Private device?'. The 'This is a Private Device' option is selected, with a red box highlighting it and the text 'Check in to Private Device'. Below this is a text input field for '* Enter Code:' with the value '332272' and a 'Verify Code' button. A red box highlights the text 'Enter the verification code' with a red arrow pointing to the input field.

➔ You will then be directed to your Home page. Click on [“My Profile”](#)

CMS Centers for Medicare & Medicaid Services
Logged in as [Redacted] Sign Out
Last Logged on 05/18/2023 12:53PM

Identity & Access Management System [Help](#)

Home **My Profile** My Connections My Staff

Home

My Pending Connections

These are Pending Connection requests that have been sent to you or your organization and require your action to approve or reject.

Total Pending Providers: 0

Total Pending Surrogates: 0

News & Alerts

EUS Contact Information:
External User Services (EUS)
PO Box 792750
San Antonio, Texas 78279
<https://eus.custhelp.com>

Application Links

[NPDES](#)
National Plan and Provider Enumeration System

➔ Scroll down a bit & you will see MFA Setup option on right. Click on [“MFA Setup”](#)

CMS Centers for Medicare & Medicaid Services
Logged in as [Redacted] Sign Out
Last Logged on 05/18/2023 12:53PM

Identity & Access Management System [Help](#)

Home My Profile **My Connections** My Staff

My Profile

My Information

Name: [Redacted] Home Address: [Redacted] United States

Date of Birth: [Redacted]

SSN: [Redacted]

Business Phone Number: [Redacted] Personal Phone Number: [Redacted]

Fax Number: [Redacted] [Modify My Information](#)

Primary E-mail Address: [Redacted] [Modify Primary E-mail](#)

Password
Your Password will expire in 30 day(s).
[Change Password >](#)

Security
[Change Security Questions & Answers >](#)

Multi-Factor Authentication (MFA)
Setup/Change your MFA Methods
[MFA Setup >](#)

[Click on MFA Setup](#)

→ You will now be on Multi-Factor Authentication Method Setup page which could either be your phone number or email address. Click on “[Delete Authentication Method](#)”

CMS Centers for Medicare & Medicaid Services
Logged in as [Redacted] Sign Out
Last Logged on 05/17/2023 09:15PM

Identity & Access Management System Help

Home My Profile My Connections My Staff

My Profile > Multi-Factor Authentication (MFA)

Your Multi-Factor Authentication Method Setup

Primary Authentication Method

E-mail Address [Redacted] [Delete this Authentication Method](#)

Alternative Authentication Method

Add Authentication Method ▶

Done ▶

Click here to delete MFA

→ Then please click on “[Submit](#)” to delete your MFA/2FA

CMS Centers for Medicare & Medicaid Services
Logged in as [Redacted] Sign Out
Last Logged on 05/17/2023 09:15PM

Identity & Access Management System Help

Home My Profile My Connections My Staff

My Profile > Multi-Factor Authentication (MFA) - Delete Authentication Method

Select Submit to Delete the Authentication Method Listed Below. [Back to Previous Page](#)

E-mail Address: [Redacted]

Submit ▶ | Cancel

Click on Submit

- ✓ Congratulations, you've now successfully deleted your MFA & simply Sign Out



- ❖ Please keep us posted via email or text as soon as you're done deleting your MFA. This will help us begin with your Medicare Enrollment
- ❖ We sincerely appreciate your time and effort helping us with your PECOS